



Ahead of the Curve. Behind Our Clients.

*** * * UPDATE FOR EFT NETWORK COVID-19 RESPONSE * * ***

March 26th, 2020

Hello Clients, Partners & Friends,

First, on behalf of all of us here at EFT Network, we hope that each of you & your families & business associates are staying safe and enduring the unprecedented challenges brought by the COVID-19 pandemic.

News reports clearly show this a very serious health issue, a true threat to our entire population. We are so very thankful to all our selfless first responders & medical staff, on the front-line in treating those who are ill. For those currently battling an infection, we extend our hopes & wishes for a speedy & full recovery. Sadly, for those already tragically lost (and their families), we extend our sincere, heartfelt prayers & sympathies.

Unlike the variety of more familiar local or regional disasters we have experienced, the current COVID-19 pandemic is impacting us ALL, country-wide in so many different, unforeseen ways. This means we ALL need to be part of the solution to successfully overcome it! We urge everyone to heed the common-sense practices of staying home if you or someone in your family is ill, social distancing, washing hands, limiting travel, etc.

Second, we wanted to give you an update on what EFTN has and is doing to preserve the continuity of our payment processing services that you have come to rely on...now more than ever!

On Sunday, March 15th, we formally activated our Business Continuity Plan, which among other things, required our staff to work remotely. Our transition to this mode of operations has & continues to work exceptionally well. We are very proud of our EFTN Staff Team & Systems that support this result!

Since that time, as you have likely experienced firsthand, all of our various payment processing services have been operating as usual; files are being processed, phone calls answered, and emails returned.

In short, we are as close to operating “business-as-usual” as we can be!

Worth Noting:

While our corporate headquarters is in New York State, we are physically located outside of NY City, which has been widely reported as a focus or ‘hot zone’ of COVID-19 activity.

Please know that in our abiding by our NYS Governor’s directives to limit unnecessary travel, we have eliminated travel to NYC itself, thus minimizing any potential for the issues there to impact us here.

In closing, as a matter of corporate policy, we will continue our current operational posture of working remotely, until we are fully confident it is safe to return to the ‘normal’ we used to know.

If you have any questions, concerns or comments, please let us know, and above all – Stay Safe!
Thank you.

EFT NETWORK, INC.

Steven L. Davis
Founder & CEO

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