



CHECK21PLUS SUITE (ARC/BOC/FAX) Frequently Asked Questions

1. What is EFT Network's Check21PLUS ARC?

Check21PLUS ARC is our Web based remote deposit service designed for businesses who receive checks through the mail, message or drop-box environment with the ability to convert checks into electronic transactions at your desk.

2. What is EFT Network's Check21PLUS BOC?

Check21PLUS BOC is our Web based remote deposit service designed for retailers and businesses to convert checks into electronic transactions at the point-of-acceptance.

3. What do I need, to get started?

A computer with internet access and a check scanner.

4. How do I select the right scanner?

That depends primarily on the volume of checks you receive at your place of business. EFT Network provides low to high capacity scanners capable of processing a single check to thousands of checks per day.

5. What types of checks can I process?

Any type of domestic check, money order, travelers check, or official check with a MICR line.

6. Do I still need to go to the bank to make a deposit?

You can reduce visits by depositing checks at your place of business.

7. What is FAXTellerPLUS?

FAXTellerPLUS is a brand new way for businesses to convert paper checks and negotiable items into electronic transactions, resulting in electronic deposits into your bank account.

8. What do I need to get started?

All you need is a fax machine, our server phone number and your specially designed check carrier to instantly convert all check payments to electronic transactions.

Call: 1.800.492.2794

Visit: www.redeposit.com

Email: sales@redeposit.com



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9. Does FAXTellerPlus handle low check volume?

FAXTellerPLUS was specifically designed for businesses with very low check volume, preferably less than 30 checks per day, that the cost of a desktop scanner cannot be justified.

10. How does FAXTellerPlus work?

Place up to three checks inside your specially designed check carrier and fax both the front and back of the checks. The digitized image of the check is processed and you will receive a daily confirmation by fax

11. What if I already have a digital check scanner in place?

FAXTellerPLUS can be used in conjunction with scanners, lockbox and with recurring payments. These methods are not exclusive of one another and can be used together to provide a complete check processing package.

About EFT Network, Inc.

EFT Network, Inc., a privately-held company since 1998, has extended its ACH and Check Payment Processing services to businesses of every size and type. EFT Network can help you transition from traditional paper-based payment and billing to electronic solutions. We provide the most cost effective, operationally efficient and flexible receivables management tools available. As one of the largest ACH and check processors, EFT Network processes and clears billions of dollars in electronic and paper transactions each year through our Payment Gateway.

Payment Gateway

Our Payment Gateway is designed so you can combine only the services you need for a complete payment processing experience.

Remote Deposit Capture

- ARC Check21PLUS – IRD capabilities
- BOC Check21PLUS – IRD capabilities
- Check21IRD Only Processing
- FAXTellerPLUS

ACH Processing

- Automated Recurring Payments
- Web Checks
- Telephone Checks
- Point of Sale

Returned Item Processing

- Centralized Returns
- NSF Check Re-presentation